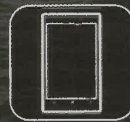




# LEAKS HIT YOUR WALLET LIKE A Flood

Rockwood Water, Sewer & Gas is expanding our water loss coverage through our new ServLine Program and providing our residential customers the opportunity to add line repair and replacement coverage.

*For more information on Water Loss Protection and to add Line Protection*



**CALL US:  
865-245-1060**

## *Water Loss Protection*

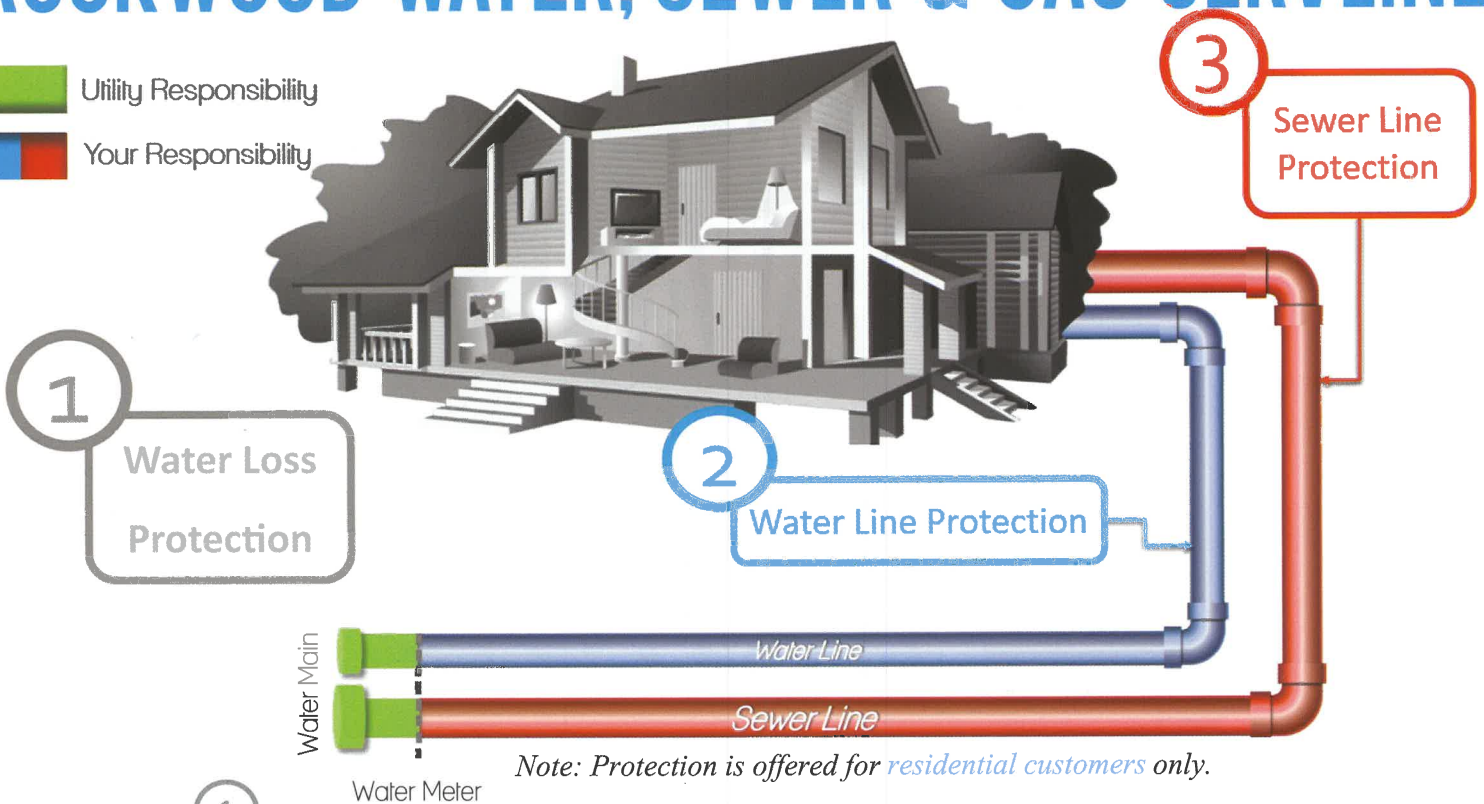
As a residential customer, you are automatically protected by our *Water Loss Program*. This is the only way residential leaks will be adjusted that occur after **7/1/17**

## *Line Protection*

Enroll in the Line Protection to avoid water/sewer line repair/replacement costs. There is a 30 day waiting period for those who enroll after **7/1/17**

*Rockwood Water, Sewer & Gas ServLine Begins  
July 1, 2017*

# ROCKWOOD WATER, SEWER & GAS SERVLINE



## 1 Water Loss Protection **AUTOMATICALLY ENROLLED \$1.70/MONTH**

- Water Loss Protection from excess water charges resulting from eligible plumbing leaks, up to \$1,000. No deductible.
- Water Loss Protection is automatically added on your water bill unless you call to decline our leak protection program.
- Call us to decline protection and accept full responsibility for water bills resulting from eligible plumbing leaks.
- Please refer to our leak adjustment policy for guidelines and qualifications for leak adjustments.
- All qualifying residential leaks occurring after July 1, 2017 will only be adjusted through our ServLine Program.

## 2 Water Line Protection **SIGN-UP BY CALLING \$4.00/MONTH**

- Covers repair or replacement of water line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Water Line Protection from your meter to the foundation of your home.
- Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, or Backflow Meters.
- Contact us to request a full copy of Program Protections and Exclusions.
- Be protected from these expensive repairs! Enrollment after July 1, 2017 requires a 30 day waiting period.

## 3 Sewer Line Protection **SIGN-UP BY CALLING \$6.00/MONTH**

- Covers repair or replacement of sewer line up to \$10,000. No deductible. No annual limit.
- Includes public paved surfaces and \$500 for basic site restoration and \$500 for private paved surfaces like sidewalks or driveways.
- Provides Sewer Line Protection from your meter to the foundation of your home.
- Does Not Provide Protection for: Water Meter, Water Pit, Water Vault, Pumps, Valves, or Backflow Assemblies.
- Contact us to request a full copy of Program Protections and Exclusions.
- Be protected from these expensive repairs! Enrollment after July 1, 2017 requires a 30 day waiting period.