

Rockwood Water Quality Report 2021

Is my drinking water safe?

Yes, our water meets all of EPA's health standards. We have conducted numerous tests for over 80 contaminants that may be in drinking water. As you'll see in the chart on the back, we only detected 10 of these contaminants. We found all of these contaminants at safe levels.

What is the source of my water?

Your water, which is surface water, comes from the Watts Bar Lake. Our goal is to protect our water from contaminants and we are working with the State to determine the vulnerability of our water source to **potential** contamination. The Tennessee Department of Environment and Conservation (TDEC) has prepared a Source Water Assessment Program (SWAP) Report for the untreated water sources serving this water system. The SWAP Report assesses the susceptibility of untreated water sources to **potential** contamination. To ensure safe drinking water, all public water systems treat and routinely test their water. Water sources have been rated as reasonably susceptible, moderately susceptible or slightly susceptible based on geological factors and human activities in the vicinity of the water source. The Rockwood sources rated as slightly susceptible to potential contamination.

An explanation of Tennessee's Source Water Assessment Program, the Source Water Assessment summaries, susceptibility scorings and the overall TDEC report to EPA can be viewed online at <https://www.tn.gov/environment/program-areas/wr-water-resources/water-quality/source-water-assessment.html> or you may contact the Water System to obtain copies of specific assessments.

Why are there contaminants in my water?

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Environmental Protection Agency's Safe Drinking Water Hotline (800-426-4791).

Este informe contiene información muy importante. Tradúscalo o hable con alguien que lo entienda bien.

For more information about your drinking water, please call Bonnie Fugate at 865-354-2894.

How can I get involved?

Our Water Board meets on the Fourth Tuesday at 6:00 p.m. at the utility office, 110 North Chamberlain Avenue. Please feel free to participate in these meetings.

Is our water system meeting other rules that govern our operations?

The State and EPA require us to test and report on our water on a regular basis to ensure its safety. We have met all of these requirements. Results of unregulated contaminant analyses are available upon request. We want you to know that we pay attention to all the rules.

Other Information

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water:

- Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

- Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, or farming.
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses.
- Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff, and septic systems.
- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, EPA and the Tennessee Department of Environment and Conservation prescribe regulations which limit the amount of certain contaminants in water provided by public water systems. Rockwood water treatment processes are designed to reduce any such substances to levels well below any health concern. FDA regulations establish limits for contaminants in bottled water which must provide the same protection for public health.

Do I Need To Take Special Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about not only their drinking water, but food preparation, personal hygiene, and precautions in handling infants and pets from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbiological contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Lead in Drinking Water

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Rockwood is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>

Water System Security

Following the events of September 2001, we realize that our customers are concerned about the security of their drinking water. We urge the public to report any suspicious activities at any utility facilities, including treatment plants, pumping stations, tanks, fire hydrants, etc. to 911.

Pharmaceuticals in Drinking Water

Flushing unused or expired medicines can be harmful to your drinking water. Learn more about disposing of unused medicines at <https://tdeonline.tn.gov/rxtakeback/>



Water Quality Data

What does this chart mean?

- **MCLG** - Maximum Contaminant Level Goal, or the level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- **MCL** - Maximum Contaminant Level, or the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology. To understand the possible health effects described for many regulated constituents, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.
- **MRDL**: Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for the control of microbial contaminants.
- **MRDLG**: Maximum residual disinfectant level goal. The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- **AL** - Action Level, or the concentration of a contaminant which, when exceeded, triggers treatment or other requirements which a water system must follow.
- **Nephelometric Turbidity Unit (NTU)** - nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- **BDL**- Below Detection Level- laboratory analysis indicates that the contaminant is not present at a level that can be detected.
- **Parts per million (ppm) or Milligrams per liter (mg/l)** – explained as a relation to time and money as one part per million corresponds to one minute in two years or a single penny in \$10,000.
- **Parts per billion (ppb) or Micrograms per liter** - explained as a relation to time and money as one part per billion corresponds to one minute in 2,000 years, or a single penny in \$10,000,000.
- **Nephelometric Turbidity Unit (NTU)** - nephelometric turbidity unit is a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person.
- **RTCR** – Revised Total Coliform Rule. This rule went into effect on April 1, 2016 and replaces the MCL for total coliform with a Treatment Technique Trigger for a system assessment.
- **TT** - Treatment Technique, or a required process intended to reduce the level of a contaminant in drinking water.

Contaminant	Violation Yes/No	Level Detected	Range of Detections	Date of Sample	Unit Measurement	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria (RTCR)*	No	1		2021		0	TT Trigger	Naturally present in the environment
Turbidity ¹	No	0.30	0.05-0.30	2021	NTU	n/a	TT	Soil runoff
Copper ²	No	90 th %=.0235		2020	ppm	1.3	AL=1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Fluoride	No	.555 Avg.	0.398-0.632	2021	ppm	4	4	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Lead ²	No	90 th %=.001		2020	ppb	0	AL=15	Corrosion of household plumbing systems, erosion of natural deposits
Sodium	No	8.15		2021	ppm	N/A	N/A	Erosion of natural deposits; used in water treatment
TTHM ³ [Total trihalomethanes]	No	70.38	19.30-114.0	2021	ppb	n/a	80	By-product of drinking water chlorination
Haloacetic Acids (HAA5) ³	No	48.05	30.00-60.00	2021	ppb	N/A	60	By-product of drinking water disinfection.
Toluene	No	ND		2021	ppm	1	1	Discharge from petroleum factories
Total Organic Carbon ⁴	No			2021	ppm	TT	TT	Naturally present in the environment.
Chlorine	No	1.78	0.70-3.00	2021	ppm	4	4	Water additive used to control microbes.

* All repeat samples were negative for total and E. coli bacteria. ¹100% of our samples were below the turbidity limit. Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator of the effectiveness of our filtration system. ²During the most recent round of Lead and Copper testing, 0 out of 30 households sampled contained concentrations exceeding the action level. ³While your drinking water meets EPA's standard for Haloacetic acids, it does contain low levels. Some people who drink water containing Haloacetic acids in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous systems, and may have an increased risk of getting cancer.

⁴We have met all treatment technique requirements for total organic carbon removal.



Monitoring requirements not met by Rockwood water department

- *We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water meets health standards. During the 2nd Quarter of 2021 we failed to collect samples for synthetic organic chemicals or SOC's. We did collect the required samples in July however since they were not collected in the specified time frame required by the state this resulted in a violation. When the samples were collected all numbers were well within acceptable limits. No action needs to be taken by our customers and we are working diligently to make sure these kind of violations do not occur in the future by posting the samples required on a calendar so that all staff know the required time frames in which these samples must be taken. Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

Contaminant Exceedance for Rockwood water department

- *We are required to monitor your water for specific contaminants on a regular basis. During the 3rd quarter of 2021 the water department had a contaminant exceedance of 2-4D. This is a common chemical found in weed killers. No actions need to be taken by our customers. During the summer months the banks of the lake around our intake were sprayed for weeds we believe this to be the reason for our exceedances. In order To avoid this in the future we have increased our testing and will be testing annually over the next few years. Please share this information with all others who drink this water especially those who may not have received this directly.*