

2023 CMOM ANNUAL PROGRESS REPORT

NPDES PERMIT TN 0026158
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ROCKWOOD
WATER, SEWER & GAS



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INTRODUCTION

This Annual CMOM Report for 2023 (January 1, 2023, through December 31, 2023) provides a comprehensive review of the Capacity, Management, Operation, and Maintenance (CMOM) Programs of Rockwood Water, Sewer, and Gas (RWSG) in Rockwood, TN.

Currently, RWSG serves 1,880 customers in its approximately four-square mile service area. The collection system consists of approximately 208,400 linear feet of sewer gravity main and approximately 600 manholes. The transmission system has about 57,000 linear feet of sewer force main and nine pump stations.

In 2023, RWSG treated 486.2 million gallons of wastewater with a daily average of 1.332 million gallons.

The yearly rainfall total for RWSG in 2023 was 47.5 inches compared to the area's annual average of 58 inches per year.

CMOM OVERVIEW

Purpose of the CMOM Annual Report

RWSG has developed and implemented CMOM programs designed to enhance the operability of their wastewater system and in accordance with NPDES Permit No. 0026158. The Annual CMOM report fulfills the following objectives:

- 1) Provide an annual summary of the CMOM program's completed activities, planned activities, and activities currently underway;
- 2) To describe and document any changes made to the CMOM programs, which may include changes to the objectives, strategies, tactics, and performance measures;
and
- 3) To continue meeting regulatory compliance standards.

The CMOM provides oversight of the programs within, allowing RWSG to make significant improvements in their wastewater system by identifying potential issues and implementing preventative, predictive, and corrective maintenance strategies as part of an overall wastewater management system.

Components of the CMOM

RWSG continues to apply, manage, and improve the CMOM. This annual progress report shows how RWSG will continue to use and update its CMOM programs in the future to better maintain the collection/transmission systems, serve our customers, and protect our environment. The following sections provide more specific information on the CMOM activities over the course of this past year that has been highlighted in this introduction.

Management Plan –

RWSG's Management Plan ensures that employees are adequately trained, that programs are fully staffed, and that issues are handled quickly and efficiently.

As a part of RWSG's Management Plan, RWSG continues to verify asset information during the ongoing sewer inspection and construction activities. This ensures that asset information in the geographical information system (GIS) and asset management system remains accurate.

Operations & Capacity Programs -

Within the wastewater collection system, RWSG has developed an investigative program designed to monitor and document the current condition of the wastewater assets. RWSG receives a lot of usable information from their investigation programs showing where potential issues are in the wastewater system.

RWSG also continues to reduce the occurrence of grease within their system by educating their customers, monitoring new and existing sources of grease, and by cleaning assets affected by grease build-up regularly.

In 2022, RWSG developed a new Grease Control Program (GCP). This program will improve the management of Fats, Oils, and Grease (FOG) within the collection and transmission systems. Due to staff changes in 2023, the full implementation of GCP is expected to be completed in 2024.

Maintenance Programs -

Based on the information received during the investigative program, RWSG can prioritize any improvements, maintenance, and management activities that may be required within the wastewater collection or transmission system.

PROGRAMS

Sanitary Sewer Asset Management

Asset management allows RWSG to properly schedule maintenance activities and isolate potential problem-causing areas through the inspection records and observations now available for each asset within the wastewater system. The ability to view data geospatially helps crews see the bigger picture when working in each area. This allows information to be processed in relation to surrounding assets.

The wastewater collection and transmission system's assets are managed through a GIS system and a Work Management System (WMS). The programs are used in conjunction to allow RWSG to record work completed, both Capital and O&M, schedule upcoming work, and manage asset information.

This technology is available in mobile format too, providing on-the-go access to inspection information and previous inspection records

Sanitary Sewer Evaluation Survey

The Sanitary Sewer Evaluation Survey (SSES) program allows RWSG the ability to accurately assess the condition of its gravity collection system in a stepwise approach. The SSES Program, a 5-year program, is responsible for inspecting collection system mains and manholes.

Closed Circuit Television Video (CCTV) inspections, video manhole inspections, and smoke testing are performed throughout the wastewater collection system. RWSG will provide cleaning and root-cutting activities after the initial inspection, if required.

In late 2022, the fifth and final phase of the SSES program was completed. This completed 100% of our system-wide attempted inspections. In 2023, RWSG completed an analysis and mapping updates based off the inspections. Also, RWSG created a plan for the SSES program moving forward which will kick off in 2024.

While completing the SSES activities, the GIS system is updated with any findings from the inspection investigation. These discrepancies may include finding an additional manhole or a previously mapped manhole that does not exist, main line diameter changes, alignment changes, or other discrepancies.

When a maintenance or structural issue is found during the survey, the line can be cleaned as a part of the Preventative Maintenance Program (PM) or added to the Asset Rehabilitation Program (ARP) and addressed at the appropriate time.

Closed Circuit Television Video (CCTV)

All main lines in the collection system should have an attempted inspection by CCTV during every SSES program. Due to connectivity, structural, or mapping issues, some mains will not have a complete inspection.

A list of results and scores are produced for every attempted CCTV inspection. Mainline structural and maintenance results from CCTV may include offset joints, deformed pipe, and other structural or maintenance issues. Defects are given a severity rating to help determine the overall condition and longevity of the inspected main. Features include observations that do not get a score like lateral taps, other connections to the main, and minor water level observations. A quality CCTV inspection provides both types of information for RWSG to use in future CMOM related activities.

Smoke Testing

Smoke Testing involves adding pressurized smoke to each mainline, which shows various defects that could potentially allow water to leak in or out of the sewer system. During testing, smoke will permeate defects, illicit connections, and potential direct connections to the storm system.

Manhole Inspections

Manhole Inspections gather data about the structural integrity and maintenance issues of each manhole in the system. The inspections show I/I sources, root issues, structural issues, and other problems within each manhole. Internal crews may perform wet weather inspections, dye-testing during rain events, to further investigate specific areas of RWSG, as required.

Preventative Maintenance

Another effort to reduce maintenance issues within the collection system is The Preventative Maintenance Program (PM). PM activities are conducted as a part of the SSES program. After inspections are completed for the current study area, the data is then analyzed to verify what type of cleaning activity, if any, is necessary. Sewer main lines may require root cutting or high-velocity cleaning depending on the concentration and type of build-up within the main line.

Right of Way Maintenance

RWSG acknowledges the importance of accessible easements. Therefore, a portion of RWSG's wastewater system in the easement is maintained annually. The remaining segments are cleared as necessary to allow CMOM activities to take place.

Asset Rehabilitation Program

The main objective of the Asset Rehabilitation Program (ARP) is to address inflow and infiltration, structural, and capacity issues throughout the wastewater collection and transmission systems through rehabilitation and replacement projects.

RWSG's ARP conducted 11 repairs on mains and manholes in 2023.

Grease Control Program

RWSG has a multi-faceted grease program to prevent grease discharges from food service facilities (FSFs) and from residential customers. FSFs are required to install new grease collection equipment when established and conduct ongoing inspections to verify the operability of the existing facilities.

In 2023, 20 grease trap locations were inspected 240 times and cleaned 14 times.

Residential customers are encouraged to capture grease before releasing it into the wastewater system. Education materials are frequently made available to customers to remind them of the importance of limiting the amount of grease released to the wastewater system.

Pump stations are also regularly inspected and cleaned to prevent grease build-up. There are 10 degreasing stations within RWSG. Cleaning and inspection activities occur 3 times per week.

Transmission System Monitoring

Key performance criteria for the transmission system are monitored through the Supervisory Control and Data Acquisition System (SCADA) at all pump stations.

Additional inspections and maintenance activities are conducted frequently. All pump stations were inspected three times per week to ensure operability.

Sewer Overflow Response Plan

RWSG makes reasonable efforts to respond as quickly as possible to each sewer overflow. While responding to each sewer overflow, the sewer maintenance personnel will record appropriate information to report the sewer overflow within 5 days of the occurrence.

During 2023, RWSG experienced 9 overflows in the collection system; 1 in May, 1 in July, and 7 in November.

RWSG uses mobile GIS, asset management, and work order technology for sewer overflow response. This approach also allows the responder to verify recent and ongoing work for each area and to record field observations quickly and efficiently.

RWSG strives to complete each sewer overflow professionally and timely, leaving our customers satisfied with the results.

The SORP is reviewed as needed, and training is conducted annually.

Flow Monitoring

Since 2012, flow monitoring has remained an integral tool to assist RWSG in assessing its wastewater system. RWSG has two temporary monitors to provide targeted information at strategic locations throughout the wastewater system.

During the flow monitoring study, R-values are determined for each area. An R-value is a ratio of the inflow and infiltration (I/I) amount received from the rainfall to the total rainfall volume. This information is valuable in determining where potential trouble areas for I/I are.

Flow monitoring for RWSG is conducted using EPA's Storm Water Management Model, version 5 (SWMM5).

Capital Improvement Plan

RWSG annually updates the Capital Improvement Plan to outline the proposed expenditures over the next ten years. The information outlines the annual commitment to maintaining the system for the future. This list does not include the equipment purchased for use in the system and the engineering and design fees incurred each year.

In 2022, RWSG began building a new transmission line and pump station to increase system capacity. This project was completed and became operational in 2023.

Continuing Education

Continuing education activities allow RWSG employees to learn and implement work activities safely and effectively. RWSG completed regular safety training activities in 2023, which includes monthly excavation safety and confined space entry training.